

# Terms & Conditions

## Cancellation

By making payment, you are acknowledging that you are giving up your right to cancel this purchase under EU consumer laws.

## Instalments

Students paying in instalments must ensure that there are sufficient funds in the account when the instalment is due.

Instalment payments must be paid in full, even if a student leaves the course midway.

## Refunds

**Beginners Course** – Refunds will not be given once payment has been made.

**Advanced Course** – Refunds will not be given once payment has been made.

**Beginners and Advanced** – Refunds will not be given for the Beginners course once payment has been made. However, you have up to 14 days (after payment) to cancel the Advanced course and request a refund. The Beginners Course's fee will be deducted and the remainder will be refunded, if the above conditions are met. You will not be eligible for a refund if you are disqualified. Please note the following may lead to your disqualification:

- If you fail to respond to communication from the course instructor (after 3 attempts)
- If you fail to submit any work within 6 months after your enrolment has been activated
- If there is a gap of 6 months with no work submission (at any time during the course)
- If you fail to respond to your tutor and/or any administrative staff from Simply Hijama

If due to unforeseen circumstances Simply Hijama is dissolved, students enrolled, at the time in question, will be entitled to the following:

1. *Students who enrolled within 12 months of the dissolution of Simply Hijama (both dates inclusive) will be entitled to 100% refund of the course fee (as long as the claim is made within 12 months of the dissolution).*
2. *Students who enrolled within 24 months of the dissolution of Simply Hijama (both dates inclusive) will be entitled to 50% refund of the course fee (as long as the claim is made within 12 months of the dissolution).*

3. *Students who enrolled within 36 months of the dissolution of Simply Hijama (both dates inclusive) will be entitled to 10% refund of the course fee (as long as the claim is made within 12 months of the dissolution).*
4. *Students who enrolled more than 36 months of the dissolution of Simply Hijama (both dates inclusive) will be entitled to 0% refund of the course fee.*

## **Duration of course**

### **Beginners Course**

This is a flexible course, however, we recommend you responsibly follow the timeline and finish the course within the recommended 6 weeks' time frame.

A student may complete it in less than 6 weeks or take longer than 6 weeks.

### **Advanced Course**

This is a flexible course, however, we recommend you responsibly follow the timeline and finish the course within the recommended 6 months' time frame. We recommend a maximum study time of one month per module.

A student may complete it in less than 6 months or take longer than 6 months.

## **Practical Training**

For the duration of the course, there will be one practical training session (per course). Practical training will be held live at a designated location in London (Whitechapel or Forest Gate). Students who wish to attend more than one practical training session may have to pay an extra charge. Instructional videos are also provided on the student page on the website as a guide.

You will be sent a Practical Training Booking email, in which the following information will be provided:

- Date, time and venue
- Pre-requisites for attending the training
- Other important information on the Practical training

## **International Students**

Students who live abroad are welcome to attend the practical training in person.

Those who are unable to attend any live practical training sessions in the UK may use the instructional videos as a guide.

International students have the option to attend the practical within 24 months of their enrolment (a charge will be applied after the 24 months, see below in additional charges) even if the course has been completed.

## **UK Students**

Students who live in the UK must attend (at least) one practical training session. This will be organised according to student demand. Live practical training sessions will be based in East London (Whitechapel or Forest Gate). Students may attend more than one practical training session (subject to an additional charge).

UK students can attend the training at any time during their studies, within the first 12 months after their enrolment (a charge will be applied after the 12 months, see below in additional charges).

**NB It is compulsory for students in the UK to attend live practical training sessions in person.**

All scheduled times and dates for practical training sessions will be arranged with students in advance and may be subject to change.

## **Enrolment Requirements**

In order for students to comfortably and successfully complete the course, they should have a good understanding of the English Language.

### **Advanced Course**

Students are required to have completed a Beginners course in Hijama (level 1) or equivalent, prior to application.

## **Additional Costs**

### **Insurance**

Insurance is a requirement of this course. Approximate cost of an insurance policy is £100 per annum. Details of how to take out an insurance policy will be given once you enrol.

### **GRCCT**

Graduates of the Advanced course are required to register with the GRCCT upon completion of the course. Registration costs £35. Details of this will be given upon graduation.

## **Retake**

There is no extra charge for the first retake of any component. There will be a charge of £25 for each additional retake thereafter.

## **Certificate**

Students in the UK will receive their certificates by First Class postage within 4 weeks of their confirmation of graduating email.

International students will receive their certificates by regular registered airmail.

If you require registered delivery, you will be charged extra for this service. The cost for registered delivery is £10.

There will be an extra charge of £10 for duplicate certificates or replacement.

**Advanced course:** The Certificate of Higher Diploma will only be dispatched once:

1. The student insurance policy has been updated to “full practitioner”. A copy of the certificate will be required as proof.
2. Graduates are required to register with the GRCCT. A copy of the certificate or payment receipt will be required as proof.

## **Equipment**

Students are expected to buy their own Hijama equipment. We will provide details of where equipment maybe purchased from once you have enrolled.

## **Additional Costs Related to Practical Training**

UK students are required to attend the live practical training within 12 months of their enrolment. International students have the option of attending the practical training within 24 months of their enrolment (even if the course has been completed). Students who wish to attend more than one practical training, must pay an additional £50 for each additional practical training they attend.

## **Membership with Simply Hijama (Profession Association)**

Graduates will automatically be assigned membership to Simply Hijama for the first year, and every year thereafter FREE OF CHARGE as long as they hold a valid insurance certificate and GRCCT registration, pending a yearly review.